



EISENSTEIN FLAHERTY
SENIOR LIVING CONSULTANTS

Fact Sheet

Partners – Robert Eisenstein, MPH, MSW, LICSW, LNHA , Patrick Flaherty, Mathew Muratore, LNHA

Vice Presidents - Paula Topjian, MA, LNHA, LADCII, Karen M. Bain RN BS

Geography – Massachusetts

Clients Served – Skilled Nursing Home, Assisted Living Communities, Rest Homes, Adult Day Programs and Home Health Companies

Services

Nursing Home Specialty Services

- Full-service management of daily operations through a management contract
- Substance Use Disorder risk evaluation, best practices training and ongoing community support
- Interim and permanent placements for LNHA, DON and Social Worker
- Intensive mock survey team for DPH readiness
- Operational Systems Risk Assessment to identify systems failure/need for improvement
- Clinical needs evaluation: education on state reportables, care plan documentation, chart audits, POC compliance, QAPI compliance, facility assessment, antibiotic stewardship program, resident abuse policies
- Administrator Mentorship Program: on site LNHA to assist in day to day operations
- Closure Teams: Experienced LNHA and Social Workers to lead the closure process for operators
- Social Worker resources available for consulting or staffing needs

Assisted Living Consulting Services

- Full-service management of daily operations through a management contract
- Best practice consulting for bringing new business to market or revising current marketing strategy to maximize occupancy and meet NOI goals
- EOE Mock Survey teams to prepare AL/IL communities
- Operational Systems Risk Assessments to identify systems failures
- Assessment to determine success of AL/IL marketing strategy in local community
- Mystery Shopper teams with identifying areas of need
- Executive Director mentorship program
- Clinical Nurse consultant to target specific clinical needs of the AL/IL community

Contact

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